



Owen Boswarva <owen.boswarva@gmail.com>

NR300765

1 message

National Requests <national.requests@environment-agency.gov.uk>
To: Owen Boswarva <owen.boswarva@gmail.com>

30 March 2023 at 17:35

Dear Owen,

RE: Information request: "Information contained in the latest version of the FCRM Engagement metrics database"

Thank you for your email dated 22 February 2023, in which you asked for a copy of the information contained in the latest version of the FCRM Engagement metrics database.

Please accept our apologies in the delay.

The latest version is the report for October to March 2018/19. There are six analysis reports in total, which I have attached for you. Please refer to [Open Government Licence](#) which explains their permitted use.

Unfortunately, this information was published due to an administrative error. We did not intend to publish these documents due to identified limitations in data collection, and I apologise for the confusion this may have caused

We began gathering this data to get an indication of how the Environment Agency is engaging with community volunteers. The data reflects the scale and geographic distribution of relationships we have with groups and individuals and not exact figures. In some areas that relationship is held by the local authorities so the data could not be verified to our desired standards.

Due to restrictions as a result of the Covid pandemic our relationship with groups and volunteers had to change. We could not gather further data in this manner and began working on alternative ways to understand the flood volunteer landscape in the aftermath of the pandemic.

You may wish to view the report, [Working together to adapt to a changing climate - flood and coast](#), published on [GOV.UK](#). This follows a project commissioned by the Environment Agency's Flood and Coastal Erosion Risk Management (FCERM) research team. This is an example of our commitment and adaptation in ways of working, to ensure that people and places will be more resilient to flood and coastal change in a changing climate.

We respond to requests under the Freedom of Information Act 2000 and Environmental Information Regulations 2004 (EIR). The Act requires that we respond to requests by advising you whether or not information is held, and if so by providing you with that information. EIR Regulation 3(2) states that information is held if it is in our possession and has been produced or received by us, or it is held by another person on our behalf at the time the request is received.

Rights of appeal

If you are not satisfied you can contact us within 2 calendar months to ask for our decision to be reviewed. We shall review our response to your request and give you our decision in writing within 40 working days.

If you are still not satisfied following this, you can raise a concern with the Information Commissioner, who is the statutory regulator for Freedom of Information and the Environmental Information Regulations. The contact details are:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: <http://ico.org.uk>

Kind regards

[REDACTED]

National Request Team

National Customer Contact Centre

Contact Centre Services - Part of Operations, Regulation, Monitoring & Customer

Tel 03708 506 506

Information in this message may be confidential and may be legally privileged. If you have received this message by mistake, please notify the sender immediately, delete it and do not copy it to anyone else. We have checked this email and its attachments for viruses. But you should still check any attachment before opening it. We may have to make this message and any reply to it public if asked to under the Freedom of Information Act, Data Protection Act or for litigation. Email messages and attachments sent to or from any Environment Agency address may also be accessed by someone other than the sender or recipient, for business purposes.

6 attachments

 **Analysis Report Apr to Sept 1718.pdf**
298K

 **Analysis Report Apr to Sept 1819.pdf**
297K

 **Analysis Report Oct to Mar 1617.pdf**
285K

 **Analysis Report Oct to March 1718.pdf**
299K

 **Analysis Report Oct to March 1819.pdf**
318K



Analysis_Report_Apr_Sep_2016.pdf

242K