



Owen Boswarva <owen.boswarva@gmail.com>

NR209152

1 message

National Requests <national.requests@environment-agency.gov.uk>
To: "owen.boswarva@gmail.com" <owen.boswarva@gmail.com>

8 April 2021 at 13:44

Dear Mr. Boswarva,

Enquiry regarding request for a copy of the National Protocol for the Handling, Transmission and Storage of Reservoir Information and Flood Maps.

Thank you for your enquiry which was received on 5 March 2021.

We respond to requests under the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

I attach a copy of the requested document.

Please refer to [Open Government Licence](#) which explains the permitted use of this information.

Please get in touch if you have any further queries or contact us within two months if you'd like us to review the information we have sent.

Yours sincerely

Kind regards



National Request Team

National Customer Contact Centre

Contact Centre Services - Part of Operations, Regulation, Monitoring & Customer

Environment Agency

External: 03708 506 506

Due to the ongoing COVID-19 pandemic affecting staff and resources we may take longer than the 20 working days to reply. We will aim to provide an answer as soon as we can.

Follow us on:

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 **PDF - Final - National Protocol June 2018.pdf**
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