

From: National Requests <national.requests@environment-agency.gov.uk>
Date: 6 March 2015 at 12:30
Subject: NRFEB42
To: "owen.boswarva@gmail.com" <owen.boswarva@gmail.com>

Enquiry regarding flood warning data.

Dear Owen,

Thank you for your enquiry which was received on 11 February 2015.

We respond to requests under the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

I enclose a description of your data below and attached.

- The spreadsheet named 'Registrations per flood warning area' contains a count of the home and business registrations for each flood warning area and flood warning sub area, along with the names and codes. The data relates to active, fully registered customers of the flood warning service. The figures for Extended Direct Warnings customers are not included as we do not store the level of information needed to be able to split the figures into home and business registrations.

- The Flood Warning Area Statistics spreadsheet contains information on both fully registered properties and properties included within Extended Direct Warnings – a full explanation is available on the first tab of the spreadsheet.

Please note:

- Data is only included for flood warning areas within England.

- The data within the 'Flood Warning Area Statistics' spreadsheet was taken from a report that is created monthly – the last of which was run on 03/02/2015 (this was before the latest update to flood warning areas so the figures may differ slightly between the 2 spreadsheets where new flood warning areas have been created or existing ones amended). The next of these monthly reports is due to be created within the next few days. If you would like the data for March please let us know and we can provide this.

I have attached our Standard Notice which explains the permitted use of this information.

Please get in touch if you have any further queries or contact us within two months if you'd like us to review the information we have sent.

Yours sincerely

Kind Regards

Michael Waistnage
National Requests
National Customer Contact Centre
Environment Agency
03708 506 506
national.requests@environment-agency.gov.uk

From: Owen Boswarva <owen.boswarva@gmail.com>
Date: 3 March 2015 at 17:00
Subject: Re: NRFEB42 - Floodline Warnings Direct data
To: "TEAM, FWIS" <fwisteam@environment-agency.gov.uk>
Cc: National Requests <national.requests@environment-agency.gov.uk>

Dear Ms Sait,

Thank you for your email.

I have a copy of the Flood Warning Area polygons, so do not need any more information on the locations and extents.

It will help me if you can include the FWD Target Area Codes as well as the FWD names (e.g. 054FWCDV4B8 for River Stour upstream of Cattawade Barrage). However I can manage with just the names if you do not have the codes readily available.

I would also appreciate the number of properties split between homes and businesses.

Many thanks.

Kind regards,

Owen Boswarva

From: TEAM, FWIS <fwisteam@environment-agency.gov.uk>
Date: 3 March 2015 at 16:33
Subject: NRFEB42 - Floodline Warnings Direct data
To: "owen.boswarva@gmail.com" <owen.boswarva@gmail.com>
Cc: National Requests <national.requests@environment-agency.gov.uk>, "TEAM, FWIS" <fwisteam@environment-agency.gov.uk>

Dear Mr Boswarva,

I am dealing with your request for data on the number of properties registered to Floodline Warnings Direct.

Currently the data is a list of Flood Warning Area names (e.g. River Stour upstream of Cattawade Barrage) and the numbers of properties registered in each. Please could you tell me whether this is sufficient or whether you will need more information on the precise location/extent of each Flood Warning Area.

You should receive an email soon from my colleagues regarding the licence for the data.

Kind regards,
Polly Sait

Polly Sait
Warning & Information Team - National Flood Risk Systems
Flood and Coastal Risk Management
Environment Agency

From: Owen Boswarva <owen.boswarva@gmail.com>
Date: 12 February 2015 at 14:05
Subject: Re: NRFEB42
To: National Requests <national.requests@environment-agency.gov.uk>

Michael, thanks for the acknowledgement email.

This should be apparent from the context but to be clear: I would like the data in a reusable format, not in pdf. Excel would be fine.

Kind regards,

Owen Boswarva

From: National Requests <national.requests@environment-agency.gov.uk>
Date: 12 February 2015 at 13:56
Subject: NRFEB42
To: "owen.boswarva@gmail.com" <owen.boswarva@gmail.com>

Dear Owen,

Thank you for your request.

We are treating your enquiry as an Information Request under the Environmental Information Regulations 2004/Freedom of Information Act 2000.

Your request will be dealt with by our National Request Team under reference NRFEB42.

The Environment Agency covers England only.

For Scotland, Ireland and Wales, please see the links below:

<http://www.sepa.org.uk/>

<http://www.epa.ie/>

www.naturalresourceswales.gov.uk

Unless the data requested is immediately accessible to us there may be a cost, however we will make you aware of any charge prior to the request being completed.

The Environment Agency's obligation under the relevant legislation is to provide you with the requested information within 20 working days from the date your enquiry is received.

Data will be provided in pdf format (wherever possible) unless specifically requested in another format.

Please be aware that data provided in a manipulable format may be subject to an additional fee.

In the meantime should you have any queries regarding this request please contact us at:
national.requests@environment-agency.gov.uk

Kind Regards

Michael Waistnage
National Requests
National Customer Contact Centre
Environment Agency
03708 506 506
national.requests@environment-agency.gov.uk

From: Owen Boswarva <owen.boswarva@gmail.com>
Date: 11 February 2015 at 15:36
Subject: FOI/EIR request: figures on take-up of Floodline Warnings Direct service
To: enquiries@environment-agency.gov.uk

Hello,

I would like to make an information request (under the Environmental Information Regulations 2004) for some figures related to the number of households and businesses that have signed up to Environment Agency's Floodline Warnings Direct service.

EA's Corporate Scorecard includes an indicator of the total percentage of households and businesses at high risk of flooding that can receive direct warnings. However I am hoping that EA also maintains more detailed figures on the take-up of the service within small geographic areas.

If EA have data on the number of households and businesses signed up in each Flood Warning Area, that would be ideal. Or if not EA may hold similar figures based on postcode sector or some other small-area geography.

I would also like to request a licence to re-use any information EA provides in response to this request, in accordance with the Re-use of Public Sector Information Regulations. Ideally I would like permission to use the data under the terms of the Open Government Licence.

Thank you for your attention to this information request.

Best regards,

Owen Boswarva

Contact details

e-mail: owen.boswarva@gmail.com

telephone: [REDACTED]

address: [REDACTED]